



## **Missed Appointments**

Life happens, so we understand that sometimes you can't make your appointment. Please call us at least one full business day in advance to cancel or change an appointment. If you don't call to cancel in advance, we reserve the right to charge a No-Show Fee to cover the cost of the unfilled appointment slot. Multiple missed appointments, or failure to comply with other Bay Colony Pediatrics policies, may result in dismissal from the practice.